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(An ISO 9001: 2008 Company)

March 15, 2024

To,
Listing Department
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400001.

Scrip Code: 526586

Scrip ID: WIMPLAST

Sub: Intimation to investors on Online Dispute Resolution (ODR) Mechanism

Dear Sir/ Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 and in accordance with SEBI Circulars dated July 31, 2023 as amended on August 11, 2023 and December 28, 2023; please find attached herewith a copy of the communication sent to our investors, creating awareness with regard to Online Dispute Resolution (ODR) mechanism introduced by the SEBI.

Link to the SMART ODR Portal is: <https://smartodr.in/login>

Kindly take the same on your record.

Thanking you.

Yours faithfully,

For **Wim Plast Limited**

Darsha Adodra

Company Secretary & Compliance Officer

(FCS: 12831)

Encl: A/a



WIM PLAST LIMITED

(CIN: L25209DD1988PLC001544)

Regd. Office: Survey No. 324 / 4 to 7 of Kachigam, Village Kachigam,
Swami Narayan Gurukul Road, Daman - 396210.

Corp. Office Contact No.: 022-26863426/27

Email- wimplast@celloworld.com, **Website-** www.cellowimplast.com

Date: 15 March, 2024

Dear Shareholder,

We would like to bring to the attention of the shareholders of WPL Limited (“**the Company**”) and educate about the recent circulars issued by Securities and Exchange Board of India (“**SEBI**”) on the below mentioned subjects and request you to take note of its contents.

I. ONLINE DISPUTE RESOLUTION MECHANISM

SEBI has issued a circular on July 31, 2023 (ref.no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131) and introduced a common Online Dispute Resolution (“**ODR**”) mechanism to facilitate online resolution of all kinds of disputes arising in the Indian securities market. The said circular was amended by SEBI on August 4, 2023 (vide corrigendum - ref. no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135) and further amended by a master circular no. SEBI/HO/OIAE/OIAE_IAD-3/P/CIR/2023/195 dated December 28, 2023.

The ODR Portal allows investors with additional mechanism to resolve the grievances in the following manner:

1. Level 1 – Raise with Link Intime India Private Limited [Registrar and Transfer Agent (“RTA”)]/ Company:

Initially, all grievances/ disputes/ complaints against the Company are required to be directly lodged with the RTA/ the Company.

Shareholders may lodge the same by sending an email to the RTA at rnt.helpdesk@linkintime.co.in or to the Company at investor.grievances@celloworld.com by sending physical correspondence to:

RTA: Link Intime India Private Limited	or	The CS: Wim Plast Limited
Unit: Wim Plast Limited		Cello House, Corporate Avenue,
C-101, 247 Park,		‘B’ Wing, 1 st Floor,
L B S Marg, Vikhroli (West),		Sonawala Road, Goregaon (E),
Mumbai-400083, Maharashtra.		Mumbai-400063, Maharashtra.

2. Level 2 – SEBI Complaints Redress Systems (“SCORES”):

Grievances/ disputes/ complaints which are not resolved at Level 1, or if the shareholder is not satisfied with the resolution provided by the Company/ RTA, then a complaint may be raised on SCORES platform of SEBI which can be accessed at <https://www.scores.gov.in>

FAQs on the process to be followed for registration / lodging complaints / disputes, is available at <https://www.scores.gov.in/scores/Docs/FAQ-SCORES.pdf>

3. Level 3 – ODR Platform:

In case the shareholder is not satisfied with the resolution provided at Level 1 or 2, then the online dispute resolution process may be initiated through the ODR portal within the applicable timeframe under law. The ODR platform can be accessed at <http://smartodr.in> and the same can also be accessed through Company's website at <https://cellowimplast.com/>

Important Notes:

- a) This is to clarify that the shareholder(s) may initiate dispute resolution through the ODR Portal without having to go through SCORES Portal (i.e. From Level 1 to Level 3), if the grievance lodged with the Company is not resolved satisfactorily.
- b) It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint/ dispute is not pending before any arbitral process, court, tribunal or consumer forum or if the same is non-arbitrable under Indian law.
- c) There is no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ Company/ its RTA (as the case may be).
- d) Investors may also refer link to access the ODR Portal as well as to the modalities of the ODR portal and operational guidelines and instructions including timelines for registration / review / resolution of complaints / disputes filed through the portal, manner of proceedings to be conducted by the ODR institutions, role and responsibilities of market infrastructure intermediaries, code of conduct for conciliators and arbitrators etc. as provided in the SEBI Circulars referred above and on the website of the Company.

II. EXTENSION OF TIMELINE FOR NOMINATION IN ELIGIBLE DEMAT ACCOUNT

SEBI vide circular ref. no. SEBI/HO/MIRSD/POD-1/P/CIR/2023/193 dated December 27, 2023 has extended the timeline for submission of 'choice of nomination' with respect to the demat accounts and submission of PAN, Nomination, Contact details, Bank A/c details and Specimen signature for their corresponding folio numbers with respect to Physical securities, to **June 30, 2024**. Further, following services can be availed by the security holder(s) only upon furnishing the complete documents / details as mentioned above:

- Lodging grievance or avail any service request from the RTA; and
- Payment including dividend, interest or redemption, in respect of such folios, only through electronic mode with effect from **April 01, 2024**.

The aforesaid SEBI circulars can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or on the website of the Company at <https://cellowimplast.com/>

You are also requested to update the email id with the RTA for the shares held in physical form and to your respected Depository Participant for the shares held in Demat form.

Thanking You.

Yours sincerely,

For Wim Plast Limited

Sd/-

Darsha Adodra

(FCS: 12831)

Company Secretary & Compliance Officer